EASE-Entertainment Access Service

Phone: 699 8497 - Ticket sales/ Information 6997636-Administration/ Account Queries TTY: 699 8497

Address: 109-111 Sturt Street South Melbourne 3205.

Office Hours: EASE is open Monday to Friday 10.00am - 4.00pm

Ticketing Information: To find out what's on and how to book call Lisa.

How to book with EASE: To book tickets with EASE, phone 699 8497 and discuss with Lisa what you would like to see, when and any special seating requirements.

Access Information: We also provide information about bookings, access and facilities at venues in and around Melbourne-over the phone, in the Newsletter and via the Melbourne Venue Guide-Editions 1 & 2.

Free or Cheap Tickets: EASE keeps a list of people who are interested in free or cheap tickets which are usually available at short notice. If you can use this service please call Lisa and join our list.





Ticket Requests: EASE will, where possible, negotiate for tickets to any event at your request. Your name will be placed on a waiting list and EASE staff will contact you should we be successful. Sometimes we do not receive an allocation until a few days before the event so if you really want tickets for a particular concert and can afford to pay full price, it is best to book with BASS or the venue. EASE will assist with full price tickets only if you have special seating requirements.

EASE STAFF Dean Michael - EASE Project Officer Lisa McKoy-Project Assistant Tasneem Allie-Book-keeper

VOLUNTEERS John Pidd Barbara Kitchen Marlene McLean

With thanks to Graham Berry of Typographical Services for his support.

Exchange and Refund Policy: There is NO exchange and NO refund on tickets booked with EASE so please be certain of your requirements and the number of tickets before you make a booking. Both BASS and VISA have a NO REFUND, NO EXCHANGE POLICY.

Please remember that a booking is a financial commitment and that EASE must pay for all tickets at the time of booking in order to get you the best seats or the seats you need. If your payment is delayed it means that we cannot continue to make bookings and it puts the service in jeopardy for everyone.

Method of Payment: Payment can be made at the EASE office or by posting a cheque or money order made out to ARTS ACCESS. Payment is never made at the venue as EASE pays for all tickets at the time of booking. Prompt payment for tickets is essential. Tickets must be paid for within two weeks of receiving your tickets and invoice. Please enclose complete invoice or details with your payment otherwise it is difficult to match up cheques with bookings.

EASE Funding

EASE is a project of ARTS ACCESS and is funded from a range of sources including the Federal Department of Community Services and Health (Disability Services) and the Victorian Department of Sport and Recreation. Income earned through service fees, subscriptions and ticket commissions helps support the project. Arts Access is supported by the Victorian Ministry for the Arts and the Australia Council, the Federal Government's arts funding and advisory body.



If undelivered return to: Arts Access Society Inc. 109-111 Sturt Street, South Melbourne, VIC 3205 Australia





summer musi

A wide ranging program of summer music delights at the Victorian Arts Centre throughout January 1993. Briefly, you can choose from:

An Evening with Fred and Ginger, starring Marilyn Rowe, Rhonda Burchmore and Julie Da Costa; ABC Jazz-The Next Generation with Mistaken Identity and Clarion Fracture Zone; Unplugged, with Mike McClellan, Andrew Pendlebury and others; Tchaikovsky: A Celebration, marking the centenary of the composer's death, with the State Orchestra of Victoria; ABC Country-The Next Generation, with Brent Parlane, Lee Kernaghan, and The Kanes; The Coodabeens, a folk oriented comic 'hot August night' in January with Neil Diamond (nearly), Greg Champion and John Regan; Vaudeville, featuring Maurie Fields, Val HF 790-19605

Ea T

Jellay and guests; Rockin' Back the Clock, with Donna Fisk, Lonnie Lee, the Cookies and others; After Glass, exploring the innovative music of contemporary composer Phillip Glass, with the State Orchestra of Victoria; and Jazz, Jazz, Jazz, '40s big-band sounds with Bobby Shew, Richie Cole, Margie Baker, Steve Sedergreen and others. EASE has tickets for all concerts except the ABC concerts, For Kids. See the EASE Update for details.





Moscow Circus

The Great Moscow Circus has thrilled Australian audiences for over a generation. Now, for the first time in Australia, Michael Edgley is presenting his all time favourite Russian Circus act the Cossack Horsemen. Since he first saw the horsemen in Moscow in 1965, Edgley has been battling with the logistical and quarantine problems involved in bringing such an act to this country. Finally he found a way. The horses started their journey in June, coming from England, Germany and New Zealand. They will join another 120 star performers in this spectacular \$10 million dollar production -the biggest to be presented in Australia. The Great Moscow Circus opens in Melbourne on Thursday, January 14th, 1993 at the Sports and Entertainment Centre. EASE has tickets for performances on January 14th at 1.00pm and 8.00pm.







Farewell Julie-Ann!

After two and a half years piloting EASE into a new era of development, Julie-Ann Willems is leaving EASE to resume a career in production and stage management in the entertainment industry. Julie-Ann's knowledge of and enthusiasm for that industry has been a great boon to EASE during her time as Project Officer. She has been a most effective advocate for access policies and better services for people with disabilities within the arts, sporting and recreation sectors. Julie-Ann's time at EASE has coincided with a massive increase in demand for EASE services, characterised by regular record breaking figures for monthly ticket distribution. Needless to say this has put quite a pressure on the ever cheerful, patient and resilient EASE staff-especially Julie-Ann in the challenging role of service co-ordinator. Julie-Ann has been instrumental in many EASE developments, such as the publication of the Melbourne Venue Guide, venue access assessments, formulation of venue staff training packages and the EASE Consumers Group. So, farewell Julie-Ann, it's been great fun and a difficult job extremely well done.

You will be missed by all of us at Arts Access.

P.S. Friends of EASE will find Julie-Ann hard at work in the Botanical Gardens this summer keeping Ratty, Mole and Toad on cue for 'Wind in the Willows'

Welcome Dean Michael

Arts Access is pleased to announce the appointment of Dean Michael to the position of EASE Project Officer. Dean has a rich background in the entertainment industry as a performer, director, production worker and Actors Equity representative. EASE members may recognise Dean from his recent front-of-house work at the Playbox Theatre, the Athenaeum and the Valhalla Cinema. Dean's experience in the entertainment industry is matched by his commitment to the community sector, borne out by a distinguished professional and volunteer involvement with the Victorian AIDS Council as a lobbyist, coordinator and fundraiser.

Judith Isherwood Executive Director Arts Access



Closed-December 24th to 29th inclusive Open-December 30 & 31 **Closed**–January 1 to 3 EASE re-opens from January 4. Please book tickets for January shows in December as Lisa will be on holiday from Jan 11-26 and our new Project Officer will just be settling in, and we will be operating with volunteer assistance. Thank you.

Access Policy Update - Sidney Myer Music Bowl

A draft access policy prepared for the Sidney Myer Music Bowl outlines changes to ticketing and other procedures that will improve access for people with disabilities attending events at the venue.

The draft policy follows discussions between Lisa Trevellick, Manager of the Myer Music Bowl, Julie-Ann Willems of EASE and Lawrie Cunningham a member of the ACROD Access and Mobility Committee. The major points of the policy are: **Reserved Seating for Events**

• 22 seats will be held in 'C' row for patrons with visual impairments, for all events until five days prior to the event. These seats can only be booked through EASE. [One accompanying person only due to limited seats. Additional accompanying seats can be booked for the general admission lawn area.]

• An additional row (row 'ZZ') has been created at the back of the seating area with marked bays for wheelchairs. Two accompanying seats per person in a wheelchair are available in this row. Bookings through the Customer Services Department of BASS at the Victorian Arts Centre. Telephone 685 8881 or 685 8882.

[Note: Reserved seats are more expensive than general admission lawn seating.] **General Admission Events**

For general admission events seats will be reserved for patrons with visual impairments.

William Shakespeare's 'brand new' comedy - Twelfth Night

Shakespeare's rollicking comic tale of confused identities and misconstrued love will be given a physically exhilarating and musically fresh treatment by outdoor theatre specialist, Glenn Elston. Elston is also responsible for Wind in the Willows, which runs in tandem with Twelfth Night in the Royal Botanical Gardens this summer. Twelfth Night follows Elston's previous outdoor Shakespeare success, A Midsummer Night's Dream in 1989. The cast includes Rafferty's Rules star John Wood in the shoes of Feste, the jester; Nick Carrafa, better known as Alfredo in Acropolis Now; Evelyn Krape, who recently starred in her show Ginger at the Playbox; Michael Bishop, an AFI award nominee for his role in the movie, Ghost's of the Civil Dead; plus Phil Sumner, Don Bridges, Simon Hughes, Leigh Moran, Alison Whyte and Russell

The animals are home for the summer-Wind in the Willows



This magical outdoor production of Kenneth Grahame's classic tale will be staged in the Royal Botanical Gardens from December 19th. This is a show for all the family in a delightful adaptation which is returning for its seventh season. The story, the setting and the treatment by director, Glenn Elston and his cast combine to create an experience of rare charm and atmosphere. Kenneth Grahame's characters Ratty, Mole, Badger, Otter and the unstoppable Toad of Toad Hall, have entertained adults and children alike for many years. EASE tickets are available for all performances. See the Update for details,



Fletcher. The Gardens provide a unique setting for this magical comedy, played under the stars for three months during summer. Don't miss it! Twelfth Night Update.

42nd Street

Since it began its Australian tour the popularity of 42nd Street has steadily gained momentum and now has broken box office records with over \$3 million worth of ticket sales in Melbourne since September. This is twice the sales in Sydney or New York and four times London.

The revival of this classic stage production has won all the major awards for musicals on Broadway and in London and rave reviews during its Australian tour.

The Melbourne production stars Australian musical comedy and variety legends, Nancey Hayes and Toni Lamond with William Zappa, Leonie Page, Todd McKenney and 45 pairs of tap dancing feet.

EASE has limited tickets for Monday evening performances and Wednesday matinee performances. See the EASE Update for details.

Phantom

Two and a half years since it opened in Melbourne, Phantom of the Opera will bring down the final curtain on Saturday, June 5, 1993. The Sydney production opens on July 24. EASE has limited tickets for the remaining Melbourne season-for Wednesday matinees only. Phone Lisa on 699 8497.

opens on December 9. EASE tickets are available for some performances. See the



While Joseph is making its "retro-chic 60's comeback," Aspects of Love is Andrew Lloyd Webber's most recent production, opening in Melbourne at the Comedy Theatre on Saturday February 27th for a limited season. The show is billed as Lloyd Webber's most passionate work, an intimate, romantic chamber piece, as touching as his other musicals have been dramatic or extravagant. Australian musical star, Kevin Colson, who took the lead male role in the London production will appear here, to the delight of those Australians who saw him in the golden days of J.C. Williamson's musicals. He appeared in both the West End and Broadway productions of Aspects direct from his role in Chess. Another Australian connection is the production team. For the first time in 18 years, a Lloyd Webber musical has been staged here using an Australian creative team, including Gale Edwards, who directed Les Miserables here and in Europe. EASE is currently negotiating for tickets.

Melbourne Folkfest

Over 700 separate shows at 22 pavilions throughout Melbourne, with music, dance, and all the great food you'd expect at a major multicultural folk festival. From Saturday, January 16th to Sunday, 24th January, 1993. Admission is by visa (\$20.00) allowing entry to all 22 pavilions over the nine days, or a daily visa at \$10. Conditions apply. For more information contact the Folkfest hotline (03) 328 3425.



Joseph & His Technicolour Dreamcoat State Theatre Under negotiation. Phantom of the Opera Princess Theatre Wed, 17th February, 1993, 1.00pm Wed, 5th May, 1993, 1.00pm Wed, 19th May, 1.00pm Note: Limited tickets available - only 20 discount tickets per performance and 20 audio description units. Regular prices: Adult \$62 (Concession \$32). **High Society** Melbourne Theatre Company (at the Playhouse, Victorian Arts Centre) Wed, 13 January, 1993, 1.00pm Sat, 16 January, 1993, 4.00pm Mon, 18 January, 1993, 6.30pm Thurs, 21 January, 1993, 8.00pm